

wynstan.com.au
1300 667 679

Wynstan
BLINDS DOORS SHUTTERS AWNINGS

Warranty & Care Guide



WYNSTAN WARRANTY

Wynstan is committed to high standards of manufacturing, offering high quality products which will last for years. Wynstan is pleased to back their products with below warranties as provided by Wynstan Designs Pty Ltd (ABN 94 120 486 099), located at 6 Foray St, Yennora, NSW, 2161.

The benefits given to you in Wynstan's warranty are in addition to other rights and remedies you have under law in relation to the products or services to which Wynstan's warranty relates. Wynstan products come with guarantees that cannot be excluded under Australian Consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any reasonable foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

3 YEAR WARRANTY

Wynstan warrants the initial purchaser that the product will be uninhibited from defects in materials and workmanship for a period of three (3) years from the date of installation, provided that

- (i) all products were installed by a Wynstan Authorised representative
- (ii) proof of purchase of the full original purchase price can be provided by the initial purchaser
- (iii) the products are maintained in accordance with the care instructions attached. Replacement of the product or a part does not extend or restart the warranty term.

The obligation of Wynstan is limited to the repair or replacement of products or components found to have a manufacturing or material defect that is not the result of normal wear and tear.

1st Year– The first year is all-inclusive, which includes the cost of the Service call, plus parts and labour for any Wynstan product deemed to be defective or have a manufacturing fault.

2nd-3rd - The second and third year of warranty covers the cost of all parts and labour associated with any Wynstan product deemed to be defective or have a manufacturing fault. The cost of the service call is excluded after the 1st year of warranty and a service call fee will be charged to have someone attend site.

Wynstan shall not warrant any incorrect choices made by the purchaser.

5 YEAR WARRANTY

Wynstan warrants the initial purchaser that the product will be uninhibited from defects in materials and workmanship for a period of three (5) years from the date of installation, provided that

- (i) all products were installed by a Wynstan Authorised representative
- (ii) proof of purchase of the full original purchase price can be provided by the initial purchaser
- (iii) the products are maintained in accordance with the care instructions attached. Replacement of the product or a part does not extend or restart the warranty term.

The obligation of Wynstan is limited to the repair or replacement of products or components found to have a manufacturing or material defect that is not the result of normal wear and tear.

1st Year– The first year is all-inclusive, which includes the cost of the Service call, plus parts and labour for any Wynstan product deemed to be defective or have a manufacturing fault.

2nd-5th - The second and fifth year of warranty covers the cost of all parts and labour associated with any Wynstan product deemed to be defective or have a manufacturing fault. The cost of the service call is excluded after the 1st year of warranty and a service call fee will be charged to have someone attend site.

Wynstan shall not warrant any incorrect choices made by the purchaser.

5 YEAR ALL-INCLUSIVE WARRANTY

Wynstan warrants the initial purchaser that the product will be uninhibited from defects in materials and workmanship for a period of five (5) years from the date of installation, provided that

- (i) all products were installed by a Wynstan Authorised representative
- (ii) proof of purchase of the full original purchase price can be provided by the initial purchaser
- (iii) the products are maintained in accordance with the care instructions attached. Replacement of the product or a part does not extend or restart the warranty term.

The obligation of Wynstan is limited to the repair or replacement of products or components found to have a manufacturing or material defect that is not the result of normal wear and tear.

1-5 years – Within the 5-year period, it is all-inclusive, which includes the cost of the Service call, plus parts and labour for any Wynstan product deemed to be defective or have a manufacturing fault.

Wynstan shall not warrant any incorrect choices made by the purchaser.

WYNSTAN WARRANTY

To make a claim under the Wynstan Warranty you will need to:

1. Contact your nearest Wynstan showroom to register your warranty claim. This can be done by using the showroom contact details found at wynstan.com.au.
2. You will then be contacted by a member of the Wynstan team who will schedule a time to come and assess the situation.

Note: as per the Wynstan warranty you may be required to pay a service call fee.

3. To make a claim you will need:
 - » A copy of your original quote and/or proof of purchase
 - » Be the initial purchaser
 - » To ensure that all products were installed by a Wynstan Authorised Installer
 - » That you have maintained your products as outlined in the Warranty & Care Guide

If Wynstan deems the product(s) requires replacement, the existing product(s) must all be returned to the factory prior to the new products being manufactured. Any repairs will be made with like or similar parts.

General Exclusions and limitations, to the full extent permitted by law:

- Products that have been damaged through misuse or neglect
- Normal wear and tear including but not limited to normal shrinkage of fabrics on textile products and other changes which occur normally with the passage of time
- Variations in wood colours and warping which may occur over time
- Any conditions or damages resulting from accidents, alterations, misuse,

abuse, interventions of motorised devices, or failure to follow the manufacturer's instructions with respect to measurement, installation, cleaning or maintenance

- Damage to the surface of any textile fabric due to the scrubbing or the use of any soap powder or detergents not approved by Wynstan, fungal growth due to the build-up of surface dirt, grime, leaves or bird matter or accumulations of water lying on the fabric.
- Installations where salt spray, marine influences, industrial or corrosive environments or internal situations subject to moisture-laden air can affect the products.
- Any damage caused by wind, hail, lighting, rain, or other acts of God
- Any electrical work, or associated costs, this is the sole responsibility of the purchaser.
- Damaged or not working for a period longer than 3 months
- Any cost associated with removal is not covered under this warranty

At no time does any person or organisation have the authority to give any additional warranty or guarantee on behalf of Wynstan for its manufactured products.

Thank you for your business, we appreciate your comments!

If you have any further enquiries please don't hesitate to contact us:

Head Office:

6 Foray St, Yennora NSW 2161

Phone: 02 8863 6363

Email: info@wynstan.com.au

Website: wynstan.com.au

CHILD SAFETY

The Installation of Child Safety Devices for corded window coverings is not only common sense, we enforce it on every appropriate installation.

Safety in the home is paramount to any home owner or occupier, but one aspect of home safety that is frequently overlooked is corded window coverings. Corded window coverings can be a real danger for all people within your home, especially children.

At Wynstan we take child safety very seriously. We are a family business, we have children of our own, and child safety is paramount to us in the design of our products. Please pay particular attention to the information provided in this guide as it contains a number of tips to keep your children safe within your home.

The installation of Child Safety Devices for corded window coverings is just common sense.

So what does Wynstan do to protect your family?

- Every product that leaves our production plant will display a sticker that outlines the dangers of cords.
- Every product will be accompanied by a suitable safety device. See below.
- Each safety device will be accompanied with suitable fixing and installation instructions.
- Each and every product that is installed by Wynstan will have the safety device fitted without exception.

What can you do to protect your children?

- Ensure that your blinds have been installed correctly using the Child Safety Cords and Cleats.

- Always tie cords around the Child Safety Device.
- Move anything a young child can sit on, stand on or climb on (like cots, highchairs, beds, sofas, tables, chairs and bookshelves) away from the cords/chains.
- Purchase Wynstan window covering products that don't have cords, i.e. Plantation shutters, Motorised products, or window coverings with wands.



Penalties and Consequences

1. A supplier may be found guilty of a criminal offence if they fail to:
2. Comply with a mandatory safety standard. The maximum fine is \$220,000 for an individual or \$1.1 million for a body corporate. Civil penalties for the same amounts also apply.
3. This is an offence of strict liability, which means a court does not have to consider the person's intention before finding them guilty.

The information contained in this document is a guide only. It should not be relied upon as a statement of law, nor is it legal or professional advice. You should obtain professional advice if you have any specific concerns.

Operation of Roller Blinds

Wynstan offers two different types of controls for Roller Blinds:

Chain Control: The chain loop can be found at the side of the blind. To raise or lower the blind simply pull on the side of the loop. Once the blind is in the desired position you can let go of the chain.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning of Roller Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roller Blind, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.



Operation of Vision Blinds

Chain Control: The chain loop can be found at the side of the blind. To raise or lower the blind simply pull on the side of the loop. Once the blind is in the desired position you can let go of the chain.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning the Vision Blind is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a cotton sock over your hand or feather duster.
2. To remove light marks from the Vision Blind, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, Wynstan suggests you contact a professional cleaning company.





Operation of Roman Blinds

Wynstan offers two different types of controls for Roman Blinds:

Cord Control: To raise, pull on the cord until you have reached the desired position, then pull the cord outwards to lock it into place. To lower, pull the cord across again, and slowly release the cord back into the head box until the blind is in the desired position. Then simply pull the cord to the side again to lock it into position.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Cleaning of Roman Blinds is reasonably simple. You can choose to do it yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional steps listed:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Roman Blind, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.

Operation of Venetians

Ensure the slats are in the horizontal open position when raising or lowering the blind. To open a window, first raise the blind to avoid unnecessary wear on cords and slats.

Wynstan offers three control types

Cord Control: On the side of the Venetian, you'll find two sets of cords. The first set, secured by a Child Safety Device, is used to raise and lower the blind. To raise, pull the cord to the desired height, then pull to one side to lock it. To lower, pull the cord in the opposite direction and gently release it back into the head box. Lock it in place by pulling the cord to the side.

The second set of cords is for opening and closing the blind. Pulling one cord closes the slats in one direction, while the other cord closes them in the opposite direction.

Cords and Wand Control (Aluminium Venetians): The cord raises and lowers the blind, while the wand tilts the slats to open and close it. To raise the blind, pull the cord to the desired position and lock it by pulling outward. To lower, pull the cord towards the centre and gently release it back into the head box, then lock it by pulling outward again. Twist the wand to tilt the slats, but avoid over-twisting.

Motorised: refer to the specific instructions provided with your remote or app.



Cleaning

Cleaning Venetians is straightforward and can be done by yourself or professionally. Regular cleaning prevents build-up of dust and grime.

Use the soft brush attachment of your vacuum cleaner to remove dust, or alternatively, use a microfiber cloth or feather duster. For light marks, a new damp cloth is effective—avoid excess moisture.

For stubborn marks, test a mild cleaning agent on a small, hidden area first. Contact your local Wynstan showroom for advice before using any cleaning products.

Prevent rain from falling on the blinds. If they do get wet, dry them immediately. In seaside locations, clean off salt from sea mist every two weeks.

To minimise fading from the sun, regularly alternate the slat side facing the sun.



Operation of Panel Glides

Wynstan offers one type of control for Panel Glides:

Wand Control: Find the wand in the middle or at the side of the blind. To open or close the blind, simply pull the wand sideways until the panels are in the desired position.

Cleaning

Cleaning of Panel Glides is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner.
2. To remove light marks on the Panel Glides, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, try removing the mark with a light rub of a rubber or eraser.
5. For stubborn marks, Wynstan suggests you contact a professional cleaning company.



Installation Date

.....

Order Number

Customer Name

.....

Site Address

.....

Have Child Safety Devices been fitted to your window coverings?

Yes No N/A

Did the installer give instructions on how these devices work and explain the importance of these fittings?

Yes No

Has the installer explained how to operate and best care for your Wynstan Products?

Yes No

Have the terms and conditions of the Wynstan warranty been explained?

Yes No

I hereby acknowledge that the Wynstan installer has diligently maintained the integrity of the installation site, ensuring a clean and orderly environment. Upon thorough inspection, I find the site in its original condition. If there are any concerns, please feel free to raise them before signing below. Your cooperation is greatly appreciated.

I authorise Wynstan to debit my/our
[print bank name]

the full value of \$..... via my bank account

/credit card linked to card ending in [print last six digits of card]

.....
Customer Signature

.....
Date

Amount Paid

Technician Signature



Installation Date

.....

Order Number

Customer Name

.....

Site Address

.....

Have Child Safety Devices been fitted to your window coverings?

Yes No N/A

Did the installer give instructions on how these devices work and explain the importance of these fittings?

Yes No

Has the installer explained how to operate and best care for your Wynstan Products?

Yes No

Have the terms and conditions of the Wynstan warranty been explained?

Yes No

I hereby acknowledge that the Wynstan installer has diligently maintained the integrity of the installation site, ensuring a clean and orderly environment. Upon thorough inspection, I find the site in its original condition. If there are any concerns, please feel free to raise them before signing below. Your cooperation is greatly appreciated.

I authorise Wynstan to debit my/our
[print bank name]

the full value of \$..... via my bank account

/credit card linked to card ending in [print last six digits of card]

.....
Customer Signature

.....
Date

Amount Paid

Technician Signature

Operation of Vertical Blinds

At the side of the blind you will find two loops of cords: a synthetic cord and a beaded cord. By pulling one side of the synthetic cord loop, the vertical slats will move sideways along the track. The beaded cord will open and close the slats. Simply pull on one side of the beaded cord loop until you have found the desired position.

Note: Do not move the slats sideways while the blind is in the closed position. Vertical Blinds are not designed to be moved while closed. Movement while closed may cause damage to the mechanisms inside the track. Also, if the window is open, the verticals must be in the open position to allow air to pass.



Cleaning

Cleaning of Vertical Blinds is reasonably simple. You can choose to clean them yourself or have them professionally cleaned. If you decide to clean them yourself, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, then try a cotton sock over your hand or a feather duster.
2. To remove light marks on the Vertical Drapes, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
3. For stubborn marks you may need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.
4. If the mark still has not been removed, then try removing it with a light rub of a rubber or eraser.
5. In the past, some Vertical Blinds were washed in baths and washing machines. This may clean the slats effectively, however it may cause damage to the fabric. Wynstan does not advise washing the Vertical Drapes in this manner.

Operation of Curtains

Wynstan offers three types of control for Curtains:

Wand Control

For a cordless and enhanced child safe solution, opt for cord-free wand operation. Using just one hand, to glide the curtains effortlessly across the track.

Hand Drawn

Simple in both operation and aesthetics, hand-drawn curtains glide easily and provide a cord free option

Motorised

Please refer to the separate operating instructions that came with your remote or app.



Cleaning

To help care for your fabric, we recommend the following tips which may help prolong the life of curtains:

- Curtains should be hung at least 10cm from the glass to enable air to circulate. This assists in preventing mildew, and reduces heat build-up, both of which can adversely affect your fabric.
- Regular dusting and vacuuming should be undertaken; however, frequent laundering is not usually required. When vacuuming, always use an appropriate attachment.
- Ensure sufficient 'stack back' is achieved to minimise direct sunlight effects and draw the curtains back from the windows during the day. This is particularly important during the Summer months, when the sunlight is strongest. Although closing the curtains will help keep the interior cooler, it is highly destructive to decorative and ordinary lined fabrics. Temperatures between the glass and curtain or blind can become extreme, causing to fabrics becoming fragile which can lead to tearing and disintegration.

Washing instructions vary depending on the chosen fabric. Please refer to the care label located at the bottom of the curtain for specific guidelines.



Operation of Veri Shades®

Wynstan offers two types of control for Veri Shades®:

Wand Control

For a cordless and enhanced child safe solution, opt for the traversing Wand operation. Using just one hand, simply rotate the fabric blades and draw the vanes across.

Cleaning

General Care: Dust with a feather duster, compressed air, or a hair dryer set on cool.

Spot Clean: To remove dirt and grime, simply wipe the fabric blades with a sponge soaked in warm water. If marks are still visible, add a little mild detergent and gently dry with a clean cloth.

Operation of Honeycomb Shades

Wynstan offers four different types of controls for Honeycomb Shades:

CordLock: To raise the blind, pull on the cord until you have reached the desired height. Then pull the cord to one side to lock the blind in place. To lower the blind, pull the cord to one side and lower the blind to the desired position. Pull the cord back to one side to lock it into place.

CordLoop: The cord loop can be found at the side of the blind. The cord will raise and lower the blind. Pull on the cord in the direction you want the blind to move. CordLoop is supported by a spring which makes movement of the blind easier.

CordLess: To lower the blind, pull on the bottom of the blind until you reach the desired position. To raise the blind, push up on the bottom of the blind until you reach the desired height.

Motorised: Please refer to the separate operating instructions that came with your remote or app.

Cleaning

Honeycomb shades are made of a nonwoven polyester and therefore do not allow dust to cling, coupled with the regular operation of your blinds which causes most dust to fall off. However, if you choose to clean them yourself or have them professionally cleaned, please follow the instructional guide below:

1. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a cotton sock over your hand or feather duster.
2. Foreign materials inside the cells of the blind can be removed with a vacuum cleaner placed at the end of the cell.
3. To remove light marks from the Honeycomb shades, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
4. For stubborn marks, Wynstan suggests you contact a professional cleaning company.



Operation of Umbrella

Both the Hamilton and the Neptune Cantilever Umbrellas feature a crank lift mechanism for smooth opening and closing. Once fully extended and locked, the **Hamilton** can tilt using a press-button slider for fixed positions, while the **Neptune** has a rotate knob on the slider carriage for variable tilt. To rotate the Neptune, remove the pull pin at the back of the mast, raise the handle, and rotate to one of 12 positions before reinserting the pin. The Hamilton rotates 360 degrees with a foot pedal.

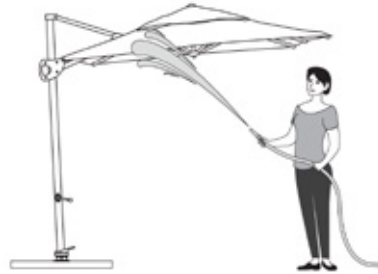
To prevent damage, always ensure the umbrella is closed during windy conditions and fully dry before covering and storing. a 360-degree rotation and adjustable tilt positions. Be mindful of weather conditions when tilting, as the umbrella can catch more wind in a vertical position.

For storage, close the umbrella and secure it with the included cover, ensuring the umbrella is dry to prevent mildew.

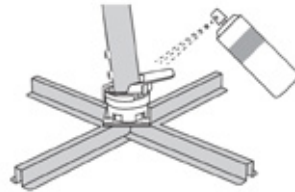


Cleaning

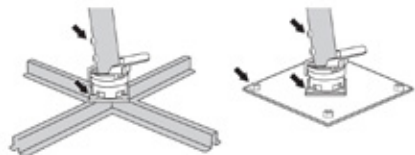
At least once per year, hose the umbrella down with freshwater. Use a soft scrubbing brush to remove any build-up of dust or grime on the frame or canopy. Increase the frequency of this routine if the umbrella is located near the coast or a swimming pool. Ensure the umbrella is dry before covering and storing to prevent mildew and prolong the life of the fabric and frame.



Every six months, lubricate the rotating components and ballast block frame with WD40 to maintain smooth operation.



At least every 3-6 months - check that umbrella post is secured to the Rotate Bearing / Ballast Block Frame / Resin Base, or On-Ground Plate. Check that all screws and bolts are tight.



Operation of Awnings

Wynstan offers five different types of controls for Awnings:

Crank Control: Wind the crank until the awning is in the desired position and, where possible, fasten the awning to the fixings.

Motorised/Automated: Please refer to the separate operating instructions that came with your remote or app.

Rope or Tape: can be fit into your home, offering internal control via a winding lever. Turn the handle until the awning is in the desired position.

Spring loaded: Spring loaded awnings can be pulled into a position that locks the awning in position. To unlock the awning twist the main bar to cause the awning to automatically retract.

Internal Crank/Winch: Wind the lever to position your awning in the ideal position.

Please follow the advice below:

1. Make sure that your awnings are pulled up when raining.
2. Do not roll up when wet. This will cause damage to the fabric and increase the likelihood of mildew growth.
3. In high winds, roll up your awning. It will act as a sail on the side of your wall and could be pulled from the wall by the wind.

All the external awning fabrics are designed to lock in colour and provide easy cleaning for a prolonged life. Mildew growth is not supported by the fabric but foreign materials that build up on the fabric can lead to mildew growth.

Cleaning

The best way to keep your awning fabric looking like new and delay deep vigorous cleaning is to hose off the awning on a monthly basis or when foreign materials come into contact with the awning.

When deeper cleaning is required, you will need to use a mild cleaning agent. This should be tested on a small inconspicuous area first to ensure the cleaning agent will not damage the fabric. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.

Tips for cleaning an Awning:

- When cleaning the awning use a soft bristle brush to clean them.
- Only use cold water.
- Air dry when finished.

Warning: Awnings can be installed in areas where a ladder is needed to reach them. Wynstan does not recommend that you clean any awning that is out of your reach.



Cleaning

Cleaning of external Aluminum and Stainless Steel. Being outdoors also means you can generally use a hose or bucket to soak and rinse the frame with water. After rinsing, apply a mild detergent by mop or sponge and rinse off thoroughly and allow to air dry.

Cleaning your doors or grilles is important, as all mesh acts as a filter, trapping airborne dirt and salt. These trapped substances can affect the mesh, grille or frame of the product causing corrosion of the paint and metal over time. It is essential that routine maintenance is performed using the table below.

To clean the products, Wynstan recommends that you use a wash and wax car wash. Add the amount prescribed on

the bottle with water, then with the aid of a soft sponge, wipe the door or the grille over. Once finished, rinse the door or grille with water.



ENVIRONMENT	DESCRIPTION	CLEANING INTERVAL
Mild	More than 10kms from beach front or sheltered bay	Every 6 months
Moderate	1km to 10kms from the beach front, sheltered bay or industrial area	Every 2 to 3 months
Marine	500m to 1km from beach front, sheltered bay or industrial area	Every 2 to 3 weeks
Severe Marine	Less then 500m from beach front, sheltered bay or industrial area	Every 1 to 2 weeks

Operation

Motorised Control: Our roller shutters are designed for effortless operation. Simply use the Wynmotion remote control or Wynmotion app via smart home system to raise or lower the shutters. Press the up button to raise, the down button to lower, and the stop button to pause at any position.

Cleaning

To maintain the appearance and functionality of your roller shutters, regular cleaning is essential. Gently clean them at least every 6 months or when you notice a build-up of dirt or debris.

- **Remove Dust and Debris:** Use a soft microfiber cloth or duster to gently remove dust and debris. This step prevents scratches and keeps dirt from settling into crevices when wet.

- **Wipe Down with Warm Water and Mild Detergent:** Mix a mild detergent with warm water. Wipe down the entire surface of your shutters with a cloth, using an up-and-down motion to prevent misalignment.
- **Clean the Guides:** Use a soft brush to clean between the shutter guides, then wipe them with warm water. Ensure guides are fully dry before operating the shutters.
- **Rinse and Dry:** Wipe the shutters with clean water to remove any soap residue. Dry the surface thoroughly with a clean cloth to prevent dirt from resettling.

Note: Roller shutters may be installed at heights that require a ladder for cleaning. Wynstan advises against attempting to clean shutters that are out of your reach. Please contact a professional if necessary.



Operation Shutters

Take note of the details below to learn about the operation of shutters.

Opening the blades

Clearview System: These will open by twisting the slats. You should do this by using both hands so that an equal amount of force is placed on the top and bottom of the blades you are trying to open.

Opening Your Plantation Shutters

Note: all shutter blades must be closed before opening your shutters out.

Hinged: With care, pull the shutters open. Use two hands to direct equal force on the shutter.

Bi-Fold: With care, pull the shutter towards you. The shutter will fold up against the other shutter next to it. Continue until the shutter is fully open.

Sliding: With care, slide the shutter to the side of the window or door.

Cleaning

Cleaning of Timber and Fauxwood Plantation Shutters

1. Shutters should be cleaned on a regular basis to prevent build up of foreign materials.
2. Most dust can be removed with the soft brush attachment of your vacuum cleaner. If you do not have one of these brushes, try a microfiber duster.
3. To remove light marks from the slats, Wynstan suggests using a new damp cloth. Avoid excess moisture on the cloth.
4. For stubborn marks, you may need to use a mild cleaning agent. This should be tested on a small inconspicuous

area first to ensure the cleaning agent will not damage the shutters. Before using any cleaning agent, Wynstan recommends that you contact your local showroom for further advice.

5. Do not let rain fall on the shutters. If the shutters get wet, they should be dried immediately.
6. In seaside locations, the salt from the sea mist should be cleaned off on a regular basis. Every two weeks is recommended.
7. To slow the effects of fading from the sun, Wynstan recommends that you alternate the side of the slats that are facing the sun.

Cleaning of Aluminium Shutters Plantation Shutters

Cleaning of Aluminium Shutters is not a difficult process. Being outdoors means you can generally use a hose or bucket to soak and rinse the blades with water. After rinsing, apply a mild detergent by mop or sponge and rinse off thoroughly and allow to air dry or use a cloth to remove excess water to avoid streaks.

See page 25 for a list of methods for cleaning our Aluminium and Stainless Steel products. To maximise the life of your product Wynstan recommends following our cleaning and care guidelines.



Operation

The Wynmotion systems and options available give you the ultimate control for your blinds and awnings in a modern home.

Wynmotion Systems

The motorisation systems can be battery powered or mains powered.

Rechargeable Motor - Charge your lithium motor using the charging cable provided when battery is running low.

Note: System will be fully charged in three hours and enable 200 cycles per charge.

Mains Powered Motor - The main's powered system is cord-free and can be controlled via a remote or home automation system, with the added benefit of not needing to be recharged.

Wand Control – Press the up or down button on your wand to operate the open and close feature.

Wynmotion Sensors

The sensors work to operate your blinds or awnings according to the changes in weather conditions via movement or sun-wind options.

Movement Sensor – If an awning is at risk of moving beyond its limit due to high-winds, the movement sensor will activate to retract the awning to its headbox. Movement Sensors are battery powered. The movement sensor will start to “beep” when the battery needs replacing.

Sun-Wind Sensor – This mains-powered sensor works on both sun and wind influence to retract or open your

internal and external blinds and awnings to best suit the temperature.

Wynmotion Remotes & Controls

Wynmotion remotes have a range of 200m* outdoors and 30m* indoors as each motor has it's own unique code. The remotes are battery powered and need their batteries changed when flat.

Single Channel Remote – Single channel remotes can operate from 1 to 5 motors within a house simultaneously.

5-Channel Remote – This remote allows you to pre-set the opening and closing of blinds and awnings.

15-Channel Remote – Control more blinds and awnings around your home either separately or group a whole room or section of blinds in a grouped channel to open and close them in-sync.

Smart Home System – The app-driven system integrates with the Wynstan products with your smart home system – with the tap of an app you can open and shut your blinds and awnings with ease.

Storage & Cleaning: Store your Wynmotion remotes and systems in a clean and dry location. Occasionally dust your system using a dusting glove. If remotes are dirty, wipe clean with a cleaning cloth or wipe do not submerge in water.



Wynstan
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